Q-319

SVE BULLETIN

SPECIAL VEHICLE ENGINEERING – BODY BUILDERS ADVISORY SERVICE

E-Mail via Website: www.FordBBAS.com (click "Contact Us")
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QVM BULLETIN: Q-319 DATE: 29 / JUL / 2020

2020MY TRANSIT VEHICLES EQUIPPED WITH STANDARD BATTERY GUARD FEATURE TIMEOUT

REVISION	UPDATE	REVISION DATE
Q-319	INITIAL RELEASE	29JUL2020

MODEL(S) AFFECTED:
2020MY TRANSIT BUILT AT KANSAS CITY - BUILD DATES: 01MAY2019 THROUGH 05JUL2020

ISSUE / DESCRIPTION:
In all of the affected vehicles, the Standard Battery Guard (SBG) feature, typically used by specific third-party converters and upfitters, may not remain active for the period of time specified in the Ford Body & Equipment Mounting Manual (BEMM) after the vehicle is turned off. The SBG feature is used to control accessory power to peripheral devices connected to the vehicle power supply by utilizing the auxiliary fuse panel. For dual-battery equipped vehicles, the SBG can also control accessory power for the Customer Connection Point 2 (CCP2). The SBG feature may timeout prematurely and shut off vehicle accessory power to non-Ford connected peripheral devices at around 15 to 20 minutes rather than the full SBG timeout of 30 minutes on single battery equipped vehicle s and 75 minutes on dual-battery equipped vehicles.

Solution
In the event that you have a vehicle that exhibits this condition, take the vehicle to an authorized Ford Service center for module reprogramming. The reprogramming will be covered under the vehicle warranty

Refer to the Body Builder Layout Book for additional guidelines and recommendations. If you have any questions, please contact the Ford Body Builders Advisory Service as shown in the header of this bulletin.